

Healthcare Technology Specialists

We are healthcare technology specialists. Our approach includes both innovative software and specialized professional services. We provide the right mix of tools and expertise enabling you to:

- Become HIPAA compliant
- Increase efficiency and reduce costs
- Secure your data
- Overcome limitations of your existing legacy system
- Maintain your competitive edge

The cornerstone of our approach is ClaimExchange, a turnkey solution for health claims payers. Designed for real-time and batch transactions, ClaimExchange seamlessly connects health claims payers with unlimited electronic trading partners.

ClaimExchange

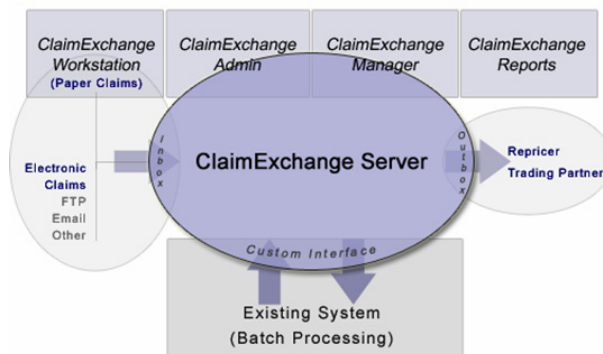
ClaimExchange is a software solution designed to maximize productivity while eliminating the complexity that HIPAA has added to the claims administration process. It works in conjunction with your existing claims adjudication system, leveraging your investment in off-line, batch transaction processing. ClaimExchange allows you to become HIPAA compliant, dramatically improve service and reduce the costs associated with processing claims. All this with faster implementation, minimal disruption, and at far less expense than upgrading existing systems.



ClaimExchange offers:

- Unlimited electronic trading partners and file types
- An audit trail of all processes
- Warnings if expected files are not received
- Ability to view or print claim facsimiles
- Creation of the electronic remittance advice (835)
- Proprietary or 997 functional acknowledgement
- Real-time inquiry into eligibility, claim status and authorizations
- Rapid Data Entry of HCFA1500, Superbill, UB92 and ADA2000 paper claims
- Communication with your existing batch adjudication system
- Re-pricing relationships with multiple PPO's within a single interface
- Warehousing of data for reporting

ClaimExchange (CE) is designed as five distinct components.



CE Server. Controls the exchange of data, whether proprietary or HIPAA compliant.

CE Admin. Used to configure new trading partners or processes.

CE Manager. Provides error tracking and resolution.

CE Reports. Provides inquiry/reporting on submissions and claims.

CE Workstation. Leverages investment in batch processing by allowing rapid data entry of HCFA1500, Superbill, UB92 and ADA2000 paper claims.

CE Server. CE Server provides unlimited flexibility in handling and scheduling incoming and outgoing EDI traffic. It downloads EDI files from Trading Partners, decrypts these files, loads them into the CE Database, re-bundles claims, exchanges claims with repricing vendors, maps and sends them to your batch adjudication system, receives status files back from batch adjudication, sends an electronic remittance advice and allows real time inquiry into claim status and eligibility. Any other custom task that your organization requires can be easily integrated into the CE Server framework.

CE Server maintains an extensive audit trail of all actions performed. It sends a wide variety of customizable alerts if something unexpected happens. It is also an entry point for any reports that need to be scheduled on a nightly basis.

CE Admin. CE Admin is used to configure tasks controlling data files and parameters. These tasks set up trading partners, directory structures, system parameters and other options.

CE Manager. CE Manager is a browser-based application designed to run over an organization's intranet. It features a customizable Today Screen that can display all of the information an EDI-Coordinator or Claims Manager would want to view on a daily basis. CE Manager tracks open issues and compares actual events against expected events.

CE Reports. CE Reports is a browser-based application providing for inquiry, viewing and printing of EDI and rapid data entry submissions (from CE Workstation), claims and reporting.

CE Workstation. CE Workstation is a unique feature of ClaimExchange that allows a single entrance for all claims, whether received electronically or on paper. HCFA 1500 forms, Superbills, Dental forms and UB92 forms can be rapidly data entered through ClaimExchange. Once entered, these claims become a submission as if they had been received electronically. Current CE Workstation users average over 400 claims per day.

Glassman Consulting Group

The Glassman Consulting Group (GCG) is an information technology consulting firm specializing in health benefit management solutions. We service the full spectrum of organizations engaged in the business of managing health benefit plans. Our customers include third party administrators, insurance companies, self-funded employers, multiple employer trusts and state agencies.

GCG was founded in 1998 by Bobbie Glassman, an industry veteran with over 25 years experience in consulting and developing solutions for the group health benefit administration industry. With the advent of HIPAA, Ms. Glassman made the primary focus of her new enterprise the development of ClaimExchange, an EDI-enabling solution capable of modernizing legacy health administration systems. ClaimExchange not only brings legacy claims systems into HIPAA compliance, but also dramatically reduces labor costs. ClaimExchange also eliminates the expense of replacing legacy software which, in most cases, constitutes a significant corporate asset and still provides significant business value.

GCG has enjoyed steady growth and has achieved acceptance of its software and services nationwide and internationally.

We employ a staff of industry consultants with a combination of industry specific business knowledge and engineering processes. Our company takes pride in our client's success and satisfaction with our products and services. We tailor our approach to meet each individual organization's requirements and implementation needs. Our staff has successfully installed group benefit administration software systems for over 20 healthcare organizations.

The Glassman Consulting Group is privately held and is headquartered in the greater Los Angeles area.

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